

10 FAST FACTS

Community Responses on Access to Health Care in Phelps County*

1. 37% of respondents state they only seek medical care when they are *extremely* sick or hurt;
2. 35% of respondents state they seek dental care only when they have dental problems, not for regular checkups; 13% state they *never* go to the dentist;
3. 63% of respondents receive their medical care at a doctor's office. Others seek routine care at the Community Care Clinic, the hospital emergency room, and the Health Department;
4. 32% of respondents made 2 or more visits to the emergency room in the last year and only 41% of respondents had *not* visited the ER in the last year;
5. The cost of care is overwhelmingly the reason respondents do not seek medical care;
6. Respondents expressed the need for more accessible medical care, citing the need for shorter waiting times for appointments and evening and weekend services;
7. 77% of respondents cited financial or insurance barriers to receiving dental care;
8. 27% of respondents are uninsured; for those who are insured, 34% of respondents list Medicaid or Medicare as their insurer and others list Temporary Medicaid, or Medishare;
9. 54% of respondents report they would use a community health center with fees based on ability to pay;
10. When asked what types of services are most important, respondents strongly indicated the need for primary medical and dental care.

*Community Survey conducted March 2012 – 389 Respondents

Phelps County Community Health Center Planning Committee Member Agencies

